

Environment Directorate
Michael Hainge

Mr A Gooding
King Charles II
13 Broad street
Ross-on-Wye
Herefordshire
HR9 7EA

Your Ref:

Our Ref:

Please ask for: Victoria Woodland/Sally Williams

Direct Line / Extension: 01432 261638/261918

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E-mail: woodland@herefordshire.gov.uk

5th November, 2007

Dear Mr Gooding,

**ENVIRONMENTAL PROTECTION ACT 1990 & LICENSING ACT 2003
NOISE FROM USE OF THE REAR GARDEN
KING CHARLES II, 13 BROAD STREET, ROSS-ON-WYE**

Further to our meeting on Wednesday 26th September and my subsequent letter of the 1st October 2007, I regret to inform you that there appears to have been little or no improvement regarding excessive noise and unruly behaviour from patrons using the rear garden to the above premises.

It was agreed at the meeting that, for a trial period, consumption in the rear garden should cease at 23.30 hours and in my letter I stated that this should be implemented by the 12th October 2007. The situation would then be monitored to assess its effectiveness in alleviating the noise problems. Unfortunately from the monitoring undertaken, it appears that the situation has worsened. References have been made to consumption regularly continuing after 23.30 hours and whilst in the past patrons have been noisy but generally well behaved, there appears now to be repeated incidents of unruly behaviour.

I am aware that Sally Williams has tried to contact you to arrange a meeting to discuss this issue again but you failed to reply. You will be aware that we have been considering calling for a review of your premises licence on the grounds of excessive noise from patrons using the outside rear area which compromises the prevention of public nuisance objective. We will be meeting with representatives of West Mercia Police this week to discuss several premises that are being considered for review, of which your premises is included. If Sally Williams or myself do not receive a satisfactory response from you on this matter by Friday 9th November, then we will have no alternative but to make an application to the licensing section for the review of your premises licence.

I trust this matter will receive your prompt attention, and look forward to hearing from you.

Yours faithfully,

**VICTORIA L. WOODLAND
ENVIRONMENTAL HEALTH OFFICER
ENVIRONMENTAL HEALTH AND TRADING STANDARDS**

